



Guidelines for After-hours Calls

Please reserve after hours calls for emergencies only



Fever: Your child has a fever if his/her temperature is greater than 100.4. If your baby is 3 months of age or younger with temperature over 100.4, go to the emergency room



Cough: If your child is less than 4 years old, no cough or cold medication can be called in or brought over the counter. Please be seen at an urgent care clinic, emergency room or make an appointment during our regular office hours.



Constipation: Babies' bowel movements are very irregular. It is normal to not have a bowel movement for several days. If you think your baby is constipated you may add 1 teaspoon of clear Karo syrup to a 4 ounce bottle of formula or breast milk up to 3 times a day. If this does not help, call during regular office hours for an appointment. If your baby is not consolable go to the emergency room.



Rash: If your child develops a sudden rash that appears to be an allergic reaction, he/she will need to be evaluated at an emergency room or urgent care clinic. Rashes cannot be diagnosed over the phone. If rash has been persistent for several days with no changes, your child needs to be seen either at an urgent care clinic, emergency room or call during regular office hours to schedule an appointment.



Diaper Rash: If your baby has a rash limited to the diaper area, apply a barrier cream such as Desitin, Balmex or Boudreaux's Butt Paste every diaper change. Call to schedule an appointment during office hours if rash persists.

- If you think your child has an emergent condition or a condition that needs to be immediately addressed; take your child to the emergency room, we do not need to be contacted first. **PLEASE TELL Emergency Room that your child's primary doctor is Dr. Orlando Rendon of Pediatric Associates at Argyle.**
- Non-emergent medical concerns should be addressed during regular business hours and office visit.
- Antibiotics will never be called in. If you think your child needs an antibiotic (after office hours), they need to be seen at an urgent care clinic or emergency room or call to make an appointment during regular hours
- No refills will be called in after normal office hours. Please call back during our business hours.
- No appointments can be scheduled after normal office hours.
- **For Patient Education, please visit our website – WWW.PEDSARGYLE.COM**

We look forward to helping families with emergencies. We answer calls for our patients every night and weekend. Returning calls for non-emergent reasons delays our response to families in serious need. Thank you for your kind understanding.